

Gemma & Antoinette Curry



Care, Training & Development

Celebrational dates to remember for September:

* Abhi birthday
- 3rd September

* Ponni birthday
- 16th September

* World Alzheimer's Day -
21st September



On the 30th August, we attended the prestige awards [Prestige Awards Nomination Form and Winners | Prestige Awards](#)

The [Corporate Livewire](#) Prestige Awards recognise small and medium-sized businesses that have proven to be the best in their market over the past 12 months.

All shortlisted companies put forward in the prestige awards are asked to support their nomination with evidence of their work, positive feedback from their clients, information on previous accreditation and recognition as well as highlighting the most outstanding parts of their businesses.

The judging panel base their decisions upon areas such as service excellence, quality of the product/ service provided, innovative practices, value, ethical or sustainable methods of working, as well as consistency in performance. The winners selected are those who can best demonstrate their strengths in these areas.

WE WON



SET SHIFTS

All staff have now been allocated set shifts which will ensure everybody has certain days off every week to rest, as well as enough hours. In addition, the set shifts will also provide reassurance and consistency to our clients 😊

There are additional shifts which can be picked up by staff every week (advertised on the roster system through care control) if staff want or need extra hours. If staff pick these extra shifts up that is great BUT staff can not pick these shifts up and then cancel one of their set shifts - if this is attempted then the extra shifts will be reallocated to someone else. Please remember that shifts cannot be swapped between yourselves without permission from your managers.



BLUE LIGHT CARD.

We now offer a discount through the blue light scheme, to people who need or want our care services.

We also encourage people and/or our clients to book days & times through our booking system on our website

<https://www.qualitycaredtime.com/book-online>

We have now gone live with



All staff should be supported to complete mandatory training (care certificate) through the system which works in partnership with skills for care.

If you are interested in advancing your knowledge and progressing further, please speak to us as there are qualifications such as diploma's that we can support you to do through skills for care.

[Qualifications \(skillsforcare.org.uk\)](https://www.skillsforcare.org.uk)