

Gemma & Antoinette Curry

2024  
HAPPY NEW YEAR

## Important dates for January 2024

January 1st - Pay Increase for all

January 4th: World Braille Day

January 25th: National IV Nurse Day

January 28th: World Leprosy Day

We hope you all had a magical Christmas and a Happy New Year.....a few of you suffered with COVID throughout this time, however, we are very pleased your recovering now.

Thank you to you all for supporting our clients throughout the Christmas period - public transport and the weather has not made it easy! As you all probably know, we gained feedback through reviews before Christmas, the feedback we were extremely pleased to hear was:

- All staff are genuinely nice.
- All staff are hard working.
- All staff are attentive.
- All staff provide Quality care.

As you all know, it is very important to us as a company that we provide quality care - hence the name of our company. It is equally important that all staff are genuinely nice and feel appreciated as you should do, because this creates the positive team/family that we currently have. Our amazing team expanded over the Christmas period with additional members of staff who we hope will enjoy working with us.



January is here and we have a few changes that will be taking effect this month to ensure you all feel as valued as you should do, and our clients continue to receive the personalised support they currently receive. These changes are also due to CQC implementing their new regulatory approach on the 8<sup>th</sup> January - more information can be found here [Regulatory transformation - update October 2023 - Care Quality Commission \(cqc.org.uk\)](#) and here [Our new approach to assessment - Care Quality Commission \(cqc.org.uk\)](#).

## COVID

We as a company have been very lucky in regard to staff & clients catching covid - that was until we received messages at 2am on Boxing day!

Its important for all staff and clients to understand the seriousness of reporting any symptoms and of course reporting if they have a confirmed case of covid because they do place others at risk. Please review the links below for more information & guidance.

[England Summary | Coronavirus \(COVID-19\) in the UK \(data.gov.uk\)](#)

[COVID-19 - NHS \(www.nhs.uk\)](#)

If you as a staff member have any symptoms of covid, you can get a free rapid lateral test from your local pharmacy now rather than ordering your free one online via gov.uk or via telephone NHS 119.

If you as a staff member suspect a client has the symptoms of covid, you should be supporting them to complete the free rapid lateral test and recording this information on care control and informing your manager.

## Policies, Documents & Payrol Breakdowns

Transparency is very important to us at Quality care time and we want to ensure all staff feel they have all the information required.

All policies have been updated over the Christmas period and these will all be replacing the current ones on care control to ensure you are all able to access them and keep updated. Your contracts, Job descriptions & staff handbooks will also be updated to reflect the new pay increase occurring on the 1<sup>st</sup> Janaury 2024, and any other changes within the health & social care sector.

It is important that you **read** the contracts you sign and the staff handbook you receive because many of the questions we are asked regularly are actually answered within the information provided to you.

In addition, every month that staff receive their payslip via email, they will also receive their breakdown of hours worked that month. We understand that this information is available when you log onto your care control pocket, however, to avoid any confusions & make it easier 😊